



Queens  
Cross  
**Community  
Foundation**

# **Queens Cross Community Foundation Impact Report 2024 – 25**

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## 1.0 Introduction

- 1.1 Queens Cross Community Foundation (QCCF) is a charitable foundation and is part of the Queens Cross Group. 2024/25 was another exciting year for the Foundation which saw us continue with John Gray Bursary Scheme for a third year, review the operation of our Community Chest grant, develop our fundraising, and continue to fund a broad range of community projects and activities benefitting local people in our communities.
- 1.2 Founded in 2004 and formerly known as the Garscube Community Foundation. QCCF shares the Queens Cross Group's vision and values. The Group's **vision** is "Excellent Housing in Vibrant Communities", and our **values** are Respect, Integrity and Aspiration. Our shared vision and values are at the heart of our approach to target support in our local communities where it can make a positive difference.
- 1.3 Reflecting on over 20 years of charitable grant giving work. Our funding continues to be targeted at those most in need and where our funding can have a clear and positive impact. Over the past 5 years the Community Foundation has distributed over £168,000 to local people and causes. The Foundation provides grants to support community projects, voluntary organisations and individuals living in northwest Glasgow. It is an OSCR (Office of the Scottish Charity Regulator) registered charity run by local people working to address poverty, inequality of opportunity, disability, disadvantage and discrimination.

### ***The Foundation's strategic objectives are to:***

- Improve life opportunities, enhance wellbeing and challenge poverty, and;***
- Be a respected partner capable of getting funding to where it is needed most in the community***

- 1.4 The running costs of Queens Cross Community Foundation are covered in kind by Queens Cross Housing Association. This includes all administration costs, support with governance and staff support to help the board deliver their objectives such as processing grants and organising community events. This means the Foundation itself employs no staff directly, so that virtually all donations and funding received by the Foundation can go directly to our grant giving schemes.

## 2.0 Operating context

- 2.1 The ongoing cost-of-living crisis continues to make life challenging for many people throughout Scotland. Moreover, the economic crisis has a greater impact on the communities we serve, some of which are ranked amongst the most deprived areas in Scotland, as defined by the Scottish Index of Multiple Deprivation. Our own social research tells us that in our neighbourhoods, families struggle to buy clothes and food, let alone pay for extra-curricular

activities for children. Our foundation is about getting targeted help to where it's needed, with small grants helping both individuals as well as local groups and organisations.

**Sadie Gordon**, Chairperson of the Community Foundation, sums up what the organisation is trying to achieve:

*“For over 20 years, the Community Foundation has been dedicated to improving lives in Queens Cross. We all need a helping hand now and then — and that’s exactly what the Foundation is here to offer when it matters most.”*

*Picture: Sadie Gordon, Chairperson*



## **2.2 Small Grants can make a big impact.**

2.3 The Queens Cross Community Foundation operates in communities where there are clear indicators of multiple deprivation. The Scottish Index of Multiple Deprivation lists some of the communities in our area of operation as amongst the most deprived in Scotland. In addition, we know from our close links with the Housing Association and the research they have conducted, that many people face a daily financial struggle, which directly impacts on the choices they can make for themselves and their families. Our foundation seeks to target resources towards people and groups where we can make a positive impact. The Foundation understands that a lack of money can exclude people in many ways, limiting life chances and access to opportunities. Throughout the course of 2024/25, the Foundation awarded approximately **£35,000** in grants which benefited over 300 people. This is an increase of £5,000 from the previous year.

## **2.4 The Foundation operated 3 separate Grant Schemes in 2024/25:**

- **Community Chest\***: small grants of up to the value of £150 that help young people access extra-curricular and personal development opportunities.
- **Small grants**: grants for people of any age or for groups or organisations. Our small grants can meet individual needs or provide financial support for projects that will benefit local people.
- **John Gray Bursary Scheme**: financial support for local people entering training, higher or further education.

## 2.5 Community Chest



First launched in 2018 as part of the Queens Cross Group's response to challenge poverty, our Community Chest grants are available for young people aged up to 25. These are grants with an upper limit of £150, can make a big difference. Administered by QCHA's Business Support team, a total of 62 Community Chest Grants were awarded in 2024/25, totalling **£8,086**. This is a decrease from the previous year and reflects changes to our Community Chest grant criteria.

Highlights from successful Community Chest awards provide an insight into the need for the small grants and a practical illustration of how they can help people:

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Purchase a tricycle for a family. The community chest award improved wellbeing for child and family. Reducing isolation and getting out to the park and local area more often. Parent's pram had broken however the trike was less expensive and helped the child's development as they became more active and interested in pedalling themselves alongside their mother. This helped the wellbeing of parent and child and led to them getting outside and active more often.

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Outdoor equipment and clothing including a scooter, balance bike and waterproof jacket to make outdoor play more fun and safer in all weathers. This helped increase the motivation for the child to get outdoors and in turn also helped reduce isolation for parent and child as they were better placed to get out and about. This helped this family financially as they were not paying for transport to avoid the rain due to inadequate clothing.

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I wanted to pay for my daughter's bicycle. She currently has delayed speech, and she is currently being supported by a speech therapist, and she indicated interest in cycling as she sees other children riding. My earning potential now is limited, and it does mean that I cannot afford the total cost of a bicycle at the moment. During my discussion with my Housing Officer, he has suggested I applied for this funding which may help support towards the cost.

This bicycle encourages my daughter to do more outdoor play which will in turn increase her wellbeing and help with her mental health while building her physical fitness too. The grant will help support her to get to socialise more by allowing her to engage in activities that boost mental wellbeing. It will also introduce her to the benefit of staying physically fit from an early age. This grant will go a long way and

would mean a lot to my daughter and us as a family as we can't afford the cost of one at present.

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Outdoor clothing such as waterproofs and puddle suits featured in many requests for support, this is often from parents who are looking to maximise the free outdoor opportunities for play in our communities. The Community Chest was also accessed to help people pay for activities such as gymnastic lessons, swimming lessons as well as accessible and engaging toys and play equipment recommended for children with additional support needs.

## **2.6 Other examples of how the Community Chest has been used.**

- 2.7 The Community Chest provides support to local individuals facing financial hardship, helping them afford essential items that can significantly improve their lives. It has funded things like clothing for someone starting their first job and the cost of a passport for someone needing official ID. Stories like these have been a regular part of the Community Chest's impact since it began.
- 2.8 The Foundation recognises that covering small but essential expenses can have a meaningful impact on people's lives. One of the harsh realities of poverty is that a lack of money often prevents individuals from seizing valuable opportunities. The Community Chest was introduced to help bridge that gap. In addition, the Foundation supports young people's participation in extracurricular activities, recognising their value in fostering both social development and educational achievement.

**Note:** When considering the impact of our support, it's important to acknowledge that the benefits often reach beyond the individual young person. A Community Chest award, for example, can relieve financial strain on families by covering costs such as fees, equipment, or activities. This not only helps reduce stress but also enables parents to say "yes" to opportunities they might otherwise have to turn down. In many cases, items like equipment can be shared among siblings or reused in the future, further increasing the value of each award within the household.

### **Shona Stephen, Queens Cross Group Chief Executive, says:**

"These are challenging times for many across the country, and all too often it's the joyful, enriching parts of life like hobbies, trips, or learning something new that fall by the wayside. At Queens Cross, we're committed to doing our part. That's why we've made it simple to apply for our small grants, helping residents and their children access the opportunities they choose — so they don't have to miss out on the things that bring happiness and growth."



## **2.9 Small Grants**

- 2.10 Small grants totalling £14,370 were awarded in 2024/25, this is an increase from last year and reflects our trustees desire to see more funding go to local organisations. These grants were for a combination of individuals and community organisations. Targeted funding saw the following projects and activities funded in the community:
1. Children's Summer camp Association: Funding towards their 45<sup>th</sup> Annual Summer Camp at Bonaly Scout Camp, Edinburgh taking place in June 2024.
  2. Hamiltonhill Family Learning Centre: Day trip to Heads of Ayr Farm Park on Friday 14<sup>th</sup> June 2024 for all preschool children (42 people in total).
  3. Abercorn School: Funding towards a school trip to the Italian Alps
  4. Funding contribution for QCHA Children's Holiday Food Programme due to GCC funding being withdrawn.
  5. Highpark PS: Residential trip to Blairvadach for 24 P7 pupils in March 2025
  6. St Charles: Residential trip to Abernethy Outdoor Education Centre for 27 P6 Pupils in November 2024 and Blairvadach for 32 P7 pupils in May 2025
  7. Woodside Nursery Zoo outing for families (150+ children and adults)
  8. St Cuthberts: Residential trip to Blairvadach for 27 pupils on 27<sup>th</sup>-31<sup>st</sup> January.
  9. Make it Glasgow CIC: Beithir scale making workshops for residents
  10. New buggy and activities for mother of 18-month-old in receipt of a family support package.
  11. Flooring for new tenancy for family who were previously homeless, now supported by the family wellbeing project.
  12. Hamiltonhill Claypits Nature Reserve Group: funding to develop free "forest bathing" courses encouraging nature connection in the community.
  13. Occasional one-off support grants for individuals when their needs are great and supported by staff and where an urgent need presents.
- 2.11 NB: Groups are given 12 months to deliver their projects after receiving funding.**



### 3.0 Understanding Impact

- 3.1 The small grants continue to make a meaningful difference in the lives of those who receive them. A consistent theme is how these grants open up opportunities that support personal growth and enhance overall wellbeing.
- 3.2 The Queens Cross Community Foundation's small grant scheme continues to be a catalyst for meaningful change across the community. Whilst modest in size, these grants unlock access to experiences and support that might otherwise be out of reach, providing not just immediate relief, but long-term benefits for individuals and families alike. Whether it's giving children the chance to take part in enriching outdoor education, or supporting vulnerable families with essential items, each award contributes to a stronger, more connected community.



**YPF Summer Camp at Edinburgh Castle**

- 3.3 One of the most powerful aspects of the scheme is its flexibility. The grants respond to real, immediate needs: bridging gaps in funding, removing financial barriers, and ensuring, wherever possible, that no one is left behind due to circumstance. In many cases, they make the difference between a child joining their classmates on a once-in-a-lifetime trip or staying behind. They help parents, teachers and community group leaders say "yes" to opportunities that foster joy, learning, and connection—at home, at school, and within the wider community.
- 3.4 Beyond individual benefit, these grants ripple outwards. They ease pressure on families, promote inclusion, and strengthen community bonds. When children experience new environments, learn new skills, and make lasting memories, their confidence and wellbeing grow. When families are supported with practical essentials, their stability improves, allowing them to focus on building brighter futures. Furthermore, when community groups have the means to deliver creative, nature-based or educational activities, it fosters pride, belonging, and resilience in the neighbourhood.
- 3.5 The small grant scheme is not just about funding—it's about belief. Belief in people, in potential, and in the idea that small acts of support, delivered at the right moment, can spark lasting impact. Time and again, the Foundation's grants demonstrate that with just a little help, individuals and communities can thrive.
- 3.6 Local groups and organisations continue to prove that they can make a big impact with a relatively small grant. The Community Foundation likes to

support tangible activities and initiatives, that can produce clear and positive outcomes for local people.

- 3.7 Feedback from staff from within the Queens Cross Group also highlights the impact of QCFF small grants, which can also be a useful resource for housing professionals involved in working with vulnerable families.
- 3.8 Housing Officer Colin McElhatton says: *"Over the years, I've seen first-hand the incredible difference Queens Cross Community Foundation's small grants such as the community chest can make, especially for those facing real financial hardship. These targeted funds provide a vital lifeline at just the right moment, helping people move forward with dignity and confidence. As a housing professional it's invaluable to have an organisation like this to turn to, offering support that's often hard to find anywhere else. It's not just funding; it's about respect, kindness and opportunity."*
- 3.9 Family Wellbeing Manager Alana Stewart told us: *"The QCCF has been a great benefit to families within QCHA. I have seen how the grants have had a positive impact on children's health and wellbeing through the different items received. Also helping individuals with more specific funding items which was not accessible elsewhere for improving home conditions. QCCF understands these barriers. Being able to apply for funding which is not available elsewhere is of great benefit to the work I am doing with the Family Wellbeing Project which I am very grateful for."*

#### **4.0 The John Gray Bursary**

- 4.1 The Foundation launched the John Gray Bursary in 2022/23, and this year (2024/25) the scheme operated again for a third year, awarding **£13,000** in bursaries. The new bursary scheme is open to residents from the Queens Cross area looking for support with training and further and higher education.
- 4.2 The bursary scheme is named after former Queens Cross Housing Association chairman and community champion John Gray, who passed away in 2019 after dedicating his life to the communities of Queens Cross and was a strong advocate of opportunities for its young people.
- 4.3 The Bursary supported 7 full time applicants in 2024/25, taking us to a total of 18 students now supported to date.
- 4.4 The bursary is intended to help with the cost of educational essentials such as textbooks and electronic equipment to aid their studies.
- 4.5 **Feedback from the bursary recipients highlights how these targeted individual grants can make a difference to people during their studies:**

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"Balancing my academic work with family life as a mother to a toddler and expecting another child has been both fulfilling and challenging. The John Gray bursary has been an incredible support during this time, helping to ease the



financial strain of managing childcare and other expenses of my studies. It has provided me with peace of mind and allowed me to stay focused on my research while ensuring that my growing family's needs are met. This support has been invaluable in enabling me to pursue my academic goals with confidence.”

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“Having the bursary has allowed me to stop working full-time, allowing me to focus fully on my studies which has been immensely helpful!”

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“I am studying medicine, and everything is going well in my course.

I've already finished my mid-year exam, did some clinical placements, and submitted all coursework and assignments for my first semester at medical school. Through John Gary bursary, I am able to buy medical textbooks, lab coats, medical scrubs, and other medical equipment as well.”



*Medical Student Adnan Mousa pictured outside Edinburgh Royal Infirmary*

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“My course has been amazing as far.

I just completed my first set of exams which was a surreal experience. I hope to receive my results back by February. The John Gray bursary has been so helpful I was able to purchase a good quality laptop and books I required for my class. Whilst it might seem small it goes a big way to helping me fit in and feel more comfortable. It has helped me better complete my assignments. Going into the next semester I feel more prepared. I know what to expect now and what is also expected from me. I will be mooting (mock trial) so that is exciting. Thank you again for providing this bursary I really appreciate it.”

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“The bursary has been so helpful in helping me paying rent and affording different supplies I need for university. The support from QCHA really helps me as I have been unable to work much alongside my degree due to being in 9-5 every day and having lots of studying after work. It makes such a difference to have some additional financial support during my studies.

This year so far, I got an A in my December anatomy exam and have been successfully treating patients as a dental student this year. I have been working less with the help of the bursary and can see a definite improvement in my work at university.”

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“My course has been going well, and it's been very interesting. The John Gray bursary meant that before my course started, I was able to buy a new tablet to help me take notes, as well as a mouse and keyboard for my laptop. It also helped me to

participate in society activities, which allowed me to try new things and make new friends, which really helped to improve my confidence and mental health. Finally, it helped me to cover some of the other expenses such as travel, which really helped to take some pressure and stress off my mind and allow me to focus on my studies.”

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- 4.6 The bursary scheme operates with an annual budget of £10,000 made possible thanks to contributions from Queens Cross Housing Association, Queens Cross Workspace and Queens Cross Factoring. This year QCCF received an



**Queens  
Cross  
Workspace**

unexpected donation from a film production company in return for being permitted to film on Queens Cross neighbourhoods, this allowed us to make 7 awards.

- 4.7 Applicants can apply for up to £2000 to help support them during their studies at College or University. To find out more about the bursary, eligibility criteria and how to apply click here: <https://www.qcfoundation.org/johngraybursary>

- 4.9 The Bursary Scheme has also been recognised as good practice by Glasgow Caledonian University: Kerry O’Neil, Community and Public Engagement Officer at GCU said: *“The new John Gray Bursary is a wonderful initiative and it’s great to hear QCHA are supporting people in their ambitions to pursue further and higher education.*

## 5.0 Fundraising and community activities

- 5.1 The Queens Cross Community Foundation also support several community and fundraising activities in partnership with Queens Cross Housing Association. This includes the Foundation’s sponsored walk, a Christmas fair and fundraising at the Queens Cross Gala Day. These events are as much about creating fun and vibrant communities as they are about fundraising.
- 5.2 The Summer Gala Day, run in partnership with Queens Cross Housing Association attracted approximately 2,000 people to enjoy fairground rides, games, face painting, stalls and much more! This free entry event is designed to be fun and



accessible for families and local community members. As well as being a much-anticipated fun event in the local community, the August 2024 gala day also generated £1,524 for the Queens Cross Community Foundation.

- 5.3 This year's gala day took place on Saturday 17<sup>th</sup> August 2024. The free entry event is made possible thanks to grant funding and sponsorship from Glasgow City Council Area Partnership and our contractors Wright Kerr were the main sponsor. Donations and sponsorship were also received from Urban Union, LSK supplies, John O' Conner landscaping, Makenzie Contracts & Ailsa contracts. QCHA staff also volunteer to run the event on the day.

- 5.4 The Foundation also organised their third Christmas Fair which was held on 5<sup>th</sup> December 2024

working closely with staff from QCHA. The event was a tremendous success, with around 140 people passing through the doors at The Courtyard, Wester Common Drive to check out our crafters market stalls, Children's games, bauble decoration and of course to meet



Santa Claus. The Christmas Fair was extremely popular with local families. Free and fun activities plus hot chocolate and mince pies was a welcome winter treat. Support from the association's contractors, trustees and staff helped supply selection boxes and raffle prizes for this free entry fundraising event. £315 was raised for QCCF at this event.

- 5.5 This event is made possible thanks to the generosity of trustees and staff for getting involved and making this happen. Staff from across the association get involved, and it's also an opportunity for staff and customers to interact in an informal atmosphere.

- 5.6 **High Tea aimed at older Residents: "Daffodil Tea" at The Courtyard.**

- 5.7 The Foundation held a high tea at The Courtyard on Friday 5 April to celebrate the start of Spring with 30 people attending. The event was supported by the Association's Social Regeneration Team and The Courtyard Pantry Enterprise.



- 5.8 Trustees from Queens Cross Community Foundation wanted to hold a free, fun event aimed at older people living in the community, to bring people together, socialise and celebrate the start of Spring. The event featured a game of bingo which was very kindly run by local resident Margaret Dalzell, followed by a small raffle with all proceeds (just over £100) going back to QCCF. Catering was provided by the Courtyard Pantry Enterprise and included freshly baked scones and delicious sandwiches.



5.9 **Tenants attending the event provided positive feedback:**

*"This is a lovely idea, thanks to all who helped organise".*

*"I saw the posters up and thought I'd come along. I've seen people that I've not spoken to since last year, it's been great fun."*

*"It's nice to have something indoors whilst the weather is like this."*

One participant who attended the event got chatting to our Digital Inclusion co-ordinator, and was assisted to get back online!

5.10 **Staff fundraising and giving has increased.**

- 5.11 A staff raffle was introduced by Queens Cross Housing Association in December 2023. The Foundation was keen to explore ways in which QCCF could become a staff charity of choice and encourage more QCHA staff to support the Foundation. The Queens Cross Group finance team introduced the monthly raffle in response to this business objective. The lottery is drawn monthly and costs £5 per month for staff to take part. There is one winner per month.

QC Community  
Foundation Raffle  
March 2025 Draw



34/03/2025



0:13 / 0:19

- 5.12 Since its launch, the staff raffle has raised £2,620.00 for Queens Cross Community Foundation, and we have over 50 players each month. The raffle draw also serves as a regular and positive reminder of the Foundation. The staff raffle draw is witnessed by different teams each month, filmed and shared on the staff intranet.
- 5.13 **Gave as You Earn (GAYE)** is a payroll deduction scheme that allows employees to donate regularly to charitable organisations directly from their salary before tax is applied, making it a convenient and tax-efficient way to give. At Queens Cross Housing Association (QCHA), staff have used GAYE to contribute monthly donations to the Queens Cross Community Foundation (QCCF), supporting a range of local community initiatives. Over the past three years, the total GAYE contributions have been £1,878.00, £720.00, and £600.00, respectively. This downward trend is primarily due to the departure of longstanding staff members who were regular donors. However, the recent introduction of the staff raffle has reinvigorated collective giving, with many employees now choosing to contribute through this alternative method, resulting in continued strong support for QCCF overall.
- 5.14 Fundraising and donations has increased during this business plan cycle and has increased by 11,000 in the past 3 years, rising from £33,458 in 2022/23 to £44,270 in 2024/25. This demonstrates gradual and sustainable growth.
- 5.15 **Staff Time In-Kind**
- 5.16 Queens Cross Housing Association (QCHA) provides in-kind support to Queens Cross Community Foundation by allocating staff time to assist with a range of activities throughout the year. This includes governance and compliance support, administration of grant schemes, promoting the grant schemes to tenants, communications and public relations, liaison with funded projects, fundraising, and event coordination. By providing this operational support, QCHA enables the Foundation's Board of Trustees to focus primarily on strategic oversight, ensuring effective governance while staff manage the day-to-day delivery.



## 5.17 Corporate and private donations and sponsorship

5.18 Envision Electrics operating out of QC Workspace premises make a monthly payment to Queens Cross Community Foundation. When Craig Mullen of Envision Electrics heard about the grant giving work of the Queens Cross Community Foundation he was inspired to provide financial support to our QC Group charity.

5.19 As a local employer Craig values efforts to support local people to access opportunities and improve their life chances. The electrical entrepreneur was particularly impressed by the Foundation's "Community Chest" grants scheme, the John Gray bursary and, **the** small grant scheme



for local groups and organisations: recognising that each is geared towards targeting support at local people. After an initial donation of £750, Craig and his team decided they wanted to make a regular donation of £150 per month. Craig met with Sadie Gordon, Chairperson of the Queens Cross Community Foundation, and signed up to pledge this regular donation. Envision Electrics have now donated £1800 to Queens Cross Community Foundation.

5.20 Film production company Tinker Taylor donated £4,000 to the Community Foundation as a "thank you" to the Queens Cross Group for permitting filming in one of our neighbourhoods. Queens Cross staff had to facilitate this to allow it to go ahead and the donation is much welcomed. The timing of the donation meant that QCCF were able to offer an additional two bursaries.

5.21 Attracting support from private companies has been something the foundation has been keen to achieve for many years. The nature of QCCF as a grant giving organisation means that it is not able to access typical project orientated grants from the usual grant providers.

## 6.0 Summary of finances

6.1 2024/25 was successful year for the Foundation. A total of £35,456 was awarded to the community across the 3 grant giving funds. This was an increase from the £29,924 we paid out in the previous year. We also were able to record a surplus for the 2<sup>nd</sup> year running which has created a modest cash reserve for our future grant giving work.

6.2 Total Income for 2024/25 was £61,939 (£67,335 in 2023/24) whilst Total Expenditure was £53,414 (£48,206 in 2023/24). This resulted in a surplus for the year of £8,525.

## 7.0 Improving our processes.

- 7.1 During the year we further reviewed our Community Chest criteria to make the scheme more targeted at people in our neighbourhoods in the greatest need. We have also begun reviewing the John Gray Bursary scheme to explore whether this scheme can be changed to either benefit people for longer or be developed to support more people. This review will complete in 2025.

## 8.0 Looking forward to 2025-26

- 8.1 The Foundation is in the process of developing a new business plan for 2025 to 2030. This plan will set out our objectives for the foundation including its' continued work in grant giving and fundraising over the next five years.
- 8.2 **Thank you:** The board would like to thank all trustees and staff across the Queens Cross group, in particular those staff involved in supporting our work, as well as all the supporters, donors, funders and volunteers that make the work featured in this report possible. We look forward to working with you all again in 2025/26.

### Donate to the Foundation

If you would like to donate to the Foundation you can do so via just giving. Visit [www.justgiving.com/queenscrosscommunityfoundation](https://www.justgiving.com/queenscrosscommunityfoundation) or scan the QR Code.

If you prefer to donate directly to avoid just giving fees, please get in touch at [socialregeneration@qcha.org.uk](mailto:socialregeneration@qcha.org.uk)



**Queens Cross Community Foundation is part of the Queens Cross Group**





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**Are you or do you know a Queens Cross customer who has difficulty communicating with us in English?**

This could mean that you don't get access to the information and services you need.

Queens Cross can provide translation and interpretation services for customers. If this is you, or someone you know, get in touch and we'll do our best to help.



هل تعلم أنه يسعدنا أن نترجم؟

هل تعرف أحدا من عملاء كوينز كروس أو أنك أنت عميل كوينز كروس وتجد صعوبة في التواصل معنا باللغة الإنجليزية؟

قد يعني ذلك أنك لا تستطيع الوصول إلى المعلومات والخدمات التي تحتاجها.

يمكن لكوينز كروس تقديم خدمات الترجمة الكتابية والشفوية للعملاء. إذا كان هذا الخطاب يعنك أنت أو أي شخص تعرفه ، تواصل معنا وسنبذل قصارى جهدنا للمساعدة.

## Czy wiesz, że jesteśmy otwarci na korzystanie z tłumacza - Happy to Translate?

Czy jesteś klientem lub znasz klienta Queens Cross, który ma trudności, aby komunikować się z nami w języku angielskim?

Może to oznaczać dla Ciebie brak dostępu do potrzebnych Ci informacji i usług.

Queens Cross zapewnia tłumaczenia ustne i pisemne swoim klientom. Jeżeli chcesz z nich skorzystać lub znasz kogoś, kto chciałby z nich skorzystać, skontaktuj się z nami, a dołożymy wszelkich starań, aby Ci pomóc.

您是否知道，我们乐意提供翻译？

您本人或者在您认识的人中，是否有难以用英语与我们沟通的女王十字（Queens Cross）的客户？

这可能意味着您无法访问所需的信息和服务。

女王十字（Queens Cross）可以为客户提供笔译和口译服务。如果您或您认识的人存在这种需求，请与我们联系，我们将尽最大努力为您提供帮助。

کیا آپ جانتے ہیں کہ ہمیں ترجمہ کر کے خوشی ہو گی؟

کیا آپ بذات خود یا کوئینز کراس کے کسی ایسے کسٹمر کو جانتے ہیں جسے ہمارے ساتھ انگریزی میں بات چیت کرنے میں دشواری کا سامنا ہو؟

اس کا مطلب یہ ہو گا کہ آپ اپنی مطلوبہ معلومات اور خدمات تک رسائی حاصل نہیں کر پائیں گے۔

کوئینز کراس صارفین کے لئے ترجمے اور ترجمانی کی خدمات فراہم کر سکتی ہے۔ اگر آپ یہ بذات خود ہوں یا کسی اور کو آپ جانتے ہوں اور رابطہ فرمائیں تو ہم مدد کرنے کی پوری کوشش کریں گے۔

